

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

**A.O. SMITH CORPORATION**  
Prentice Hall Corporation Systems, Inc.  
2711 Centerville Road, Suite 400  
Wilmington, DE 19808-1645

2. Article Number  
(Transfer from service label)

7003 3110

PS Form 3811, August 2001

Domestic Return

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

X

Laura Cooper

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☒ Yes  
If YES, enter delivery address below:2:04cc 1034  
SJC  
NOV 30 2006

3. Service Type

☒ Certified Mail☐ Registered☐ Insured Mail☐ Express Mail☒ Return Receipt for Merchandise☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

☐ Yes